

Dear Prestoserve Client,

Thank you again for letting us provide you with all your computer service needs. We want to make sure that all your expectations were met and that you are fully satisfied in the service and technical support staff in solving your computer issues.

We want to take this opportunity to alert you that you will only be contacted by us (Prestoserve) if needed.

Please DO NOT, and I repeat DO NOT accept & work with any callers who claim that they are representatives from Prestoserve or any other unknown computer service. These are Scam artists whose goal will be to get permission to access your computer for whatever reason, this is a SCAM. If you allow them to access your computer remotely, they can take over your computer and steal passwords, personal documents or ruin it. PLEASE BEWARE here at Prestoserve WILL NOT call you with such requests unless you call us for assistance.

PLEASE only accept calls from Prestoserve from the following numbers listed below:

*Prestoserve Customer Support Group: **(855) 664 – 2176***

*Prestoserve Customer Administrator: **(714) 273 – 3959***

PLEASE BE AWARE OF THIS AND BE VIGILENT AND DO NOT LET THESE SCAMMERS INTO YOUR COMPUTER.

Feel free to call one of the above numbers ONLY if you wish to confirm any phone call received from us.

Sincerely,

Prestoserve Customer Support